Association of Irish Riding Clubs

Membership Online User Guide

This document will provide you with a step by step guide on how you can access and use *Membership Online* on www.airc.ie.

This service will allow you to edit your contact details with the Association and enter national competitions. This service is only available to registered members.

Other features will be rolled out on a phased basis.

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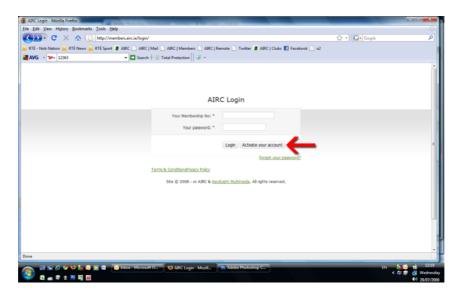
Accessing your account

To access your account, click on the login button located under the *Membership Online* heading icon on the index page of www.airc.ie. This is located on the right hand side of the screen.

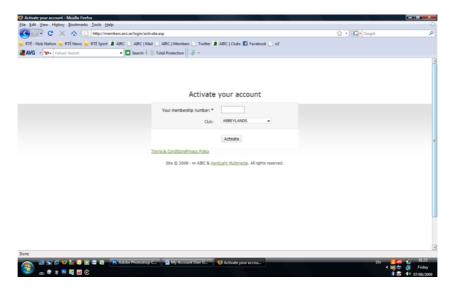


Activating your account

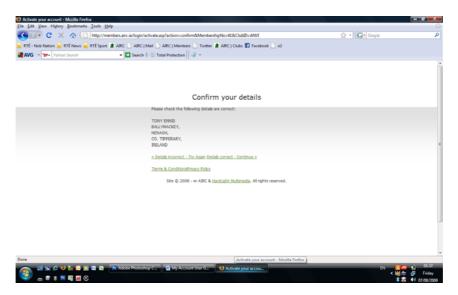
If it is your first time accessing *Membership Online*, you will need to activate it. To do this click on the "activate your account" button. If you have already activated your Account, proceed to step 3.



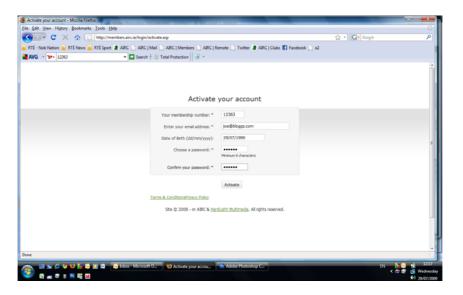
You will then be asked to enter your membership number and select your club:



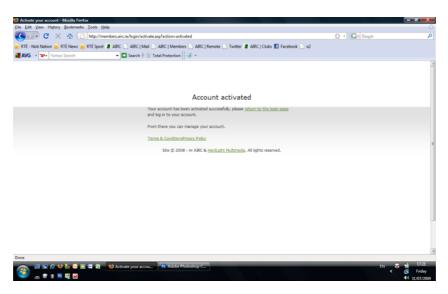
You will then be asked to confirm that your are activating your account. If you've selected the wrong account, you will need to go back and re-enter the correct membership details.



When you have confirmed that you have selected the correct information, you will then be asked to enter your date of birth and email address. You will also be asked to enter a password which you will need when logging into your account.



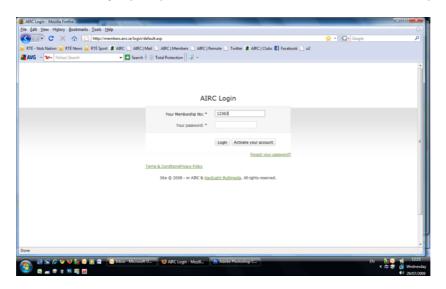
Then click on activate and then you will be directed to this page confirming that you have activated your account.



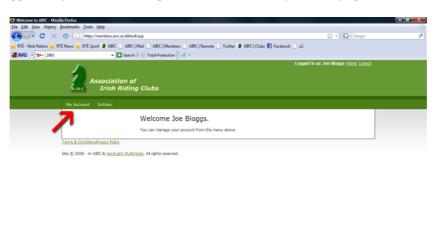
If you have problems activating your account, please email david@airc.ie.

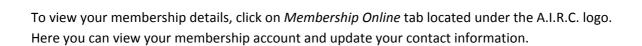
Membership Online

To login to your account, you must enter your membership number and password. If you forget your password, click on the *Forgot your password* button for details on how to reset your password.



When you've logged in, you will be brought to the Membership Online page:





To update your contact information, scroll down to the bottom of the page and click on the edit button.

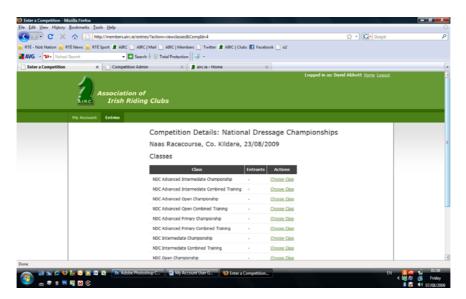
Enter a competition

To enter a competition you have two options, by clicking on the *Entries* tab or the *Enter a Competition* button in the left hand corner. This will list all upcoming events which you can enter.



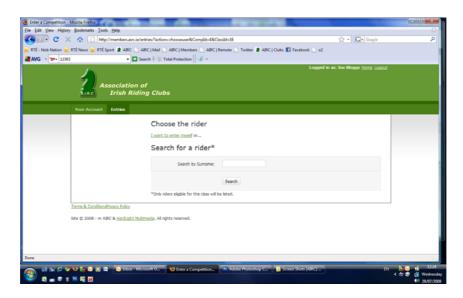


Select which event you want to enter by clicking on View Classes.

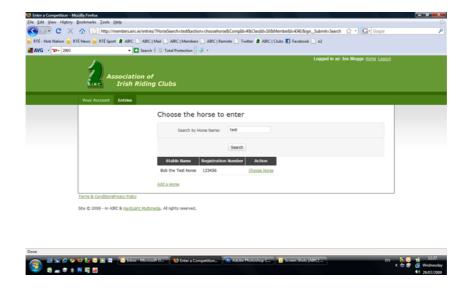


You then select which class you want to enter. Please note you are only permitted to enter competitions which you are eligible for.

You will then be asked to select the rider you wish to enter. Here you can select if you want to enter yourself or search for another rider if entering on behalf of another member.



The next step involves selecting your horse. If you've already registered your horse with the Association it will appear on your screen.



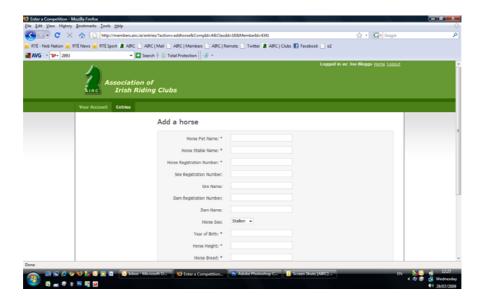
If your horse is not registered with the Association, you must first conduct a search using your horses registered name to make sure it's not already on the system.

If it doesn't appear, click on the *Add a Horse* button. This will allow you to provisionally add your animals details to the system.

You must, however, forward a copy of your horse's passport, to include the naming and marking sheets, to Head Office.

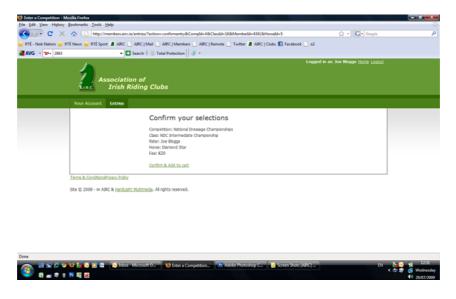
Please note that your entry will not be processed until your horse's passport has been forwarded to Head Office.

Once your horse has been registered, your animal's details will be available to enter future events.

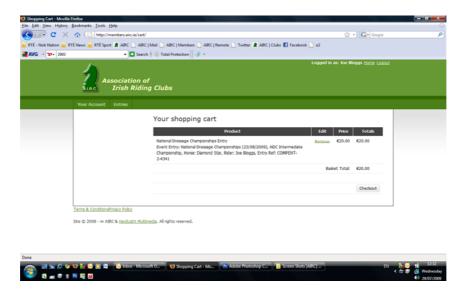


Once you have selected your horse, you will be asked to confirm your selections. You may also enter other competitions by clicking on the *enter more classes*.

When you have entered all of your competitions, you will then be asked to confirm your entries by clicking on *confirm and add to cart*.



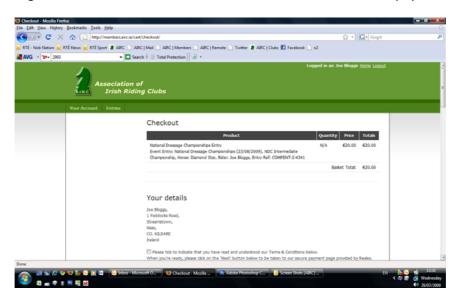
Once you are redirected to your cart, you must click on the checkout button to proceed to the payment section.



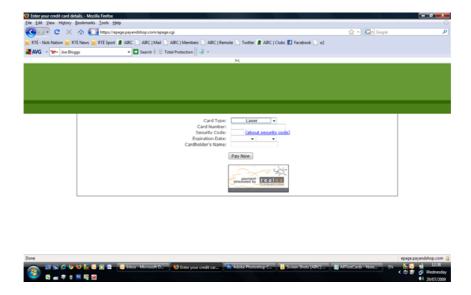
At the checkout stage, you must agree to the terms and conditions and also your volunteering commitments to assist your club and region with the running of the event.

You will be contacted separately in relation to helping at our national events.

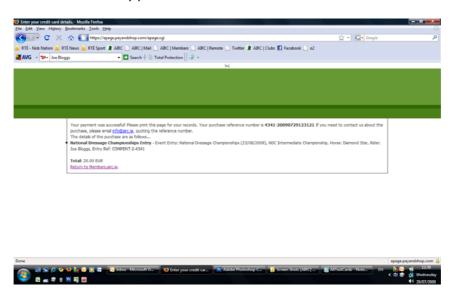
Once you have agreed to both of those, click on the next button to the secure payment section.



You must then enter your payment details to confirm your entry.



Entries that have been successfully processed will be redirected to this screen:



You must keep a record of your purchase reference number as you will be required to quote this number if you have a query on your entry.

If you did not get a reference number of this screen did not appear when you submitted your entry, please email david@airc.ie.